

# **BRANCH MANAGER - KAMLOOPS**

Job Code:CW16-024Post:March 07, 2017Position Type:Permanent Full TimeLocation:Kamloops, BCCompensation:TBD

Commercial Logistics is presently in need for a **Branch Manager** to assist with our continued growth in the Okanagan area.

Commercial Logistic Inc. is an asset based trucking company, offering both less-thantruckload (LTL) and truckload (FTL) service to all points in the Province of British Columbia, Canada. We are a wholly owned subsidiary of ContainerWorld Forwarding Service Inc. Both companies are headquartered in Richmond, British Columbia.

From our inception, we have maintained a primary focus on servicing the beverage industry. Over time we have diversified to other commodities to include dry food products, pulp and paper, recycled materials and other general cargo, servicing many well-known international clients. "If it fits in a van trailer, we will haul it".

### **Our Operating Philosophy**

Our Company is built on three fundamental principles: Service, Safety and Value.

Our customers expect and receive their shipments on time, intact and at a fair price. Our employees, customers and the traveling public expect us to operate safely and responsibly.

### Position Overview:

Working independently with guidance from the Operations Manager as required, coordinates and directs the activities of drivers and customer service staff to profitably maintain service levels for the branch. This position is responsible for the efficiency of the operations and conducts himself/herself to the philosophy of the organization.

### Main Responsibilities:

Manage customer requirements with available resources to minimize costs while meeting service expectations

- Communicating daily with customers and providing written and verbal direction to staff to achieve a high level of service
- Establish and maintain positive relationships with customers

- Liaise with company staff at other locations to execute service requirements

Provide leadership and direction to employees ensuring effective policies, practices and performance

- Oversee day to day activities monitoring performance and compliance
- Provide relief to the dispatch function when required
- Ensure adherence to Company Safety Program requirements
- Ensure productivity and financial targets are met

Manage and apply remedial actions to control costs of facility

- Monitor daily driver's logs and maintain accurate records of equipment and labor costs and report
- Negotiate facility maintenance and service contracts and oversee vendor performance
- Monitors all cost and revenue streams

Occupational Health & Safety

- Maintain and Control OH&S as legislatively required
- Manage and report WorkSafe investigations and RTW program

## **Qualifications and Competencies:**

Preference will be given to individual with

- a Bachelor Degree or specialist certificate/diploma plus 2 to 3 years related experience, or at least 4 to 6 years related experience
- Strong verbal and written communication skills
- Proficiency with Microsoft Office programs including Excel and Word
- Understanding of Transportation regulations and familiarity with transport equipment specifications and applications

This position requires an individual who strives on shifting of priorities, meeting deadlines and thinking outside the box to deal with daily challenges.

Commercial Logistics offers an attractive package which includes excellent benefits and compensation program. If you have previous experience in trucking logistics in a leadership role, we are interested in hearing from you. Please apply with covering letter including salary expectations to <u>careers@containerworld.com</u>.

We thank you in advance for your interest. Due to high volume of applicants only short listed candidates will be contacted.